



NEW CLIENT REGISTRATION

Thank you for giving us the opportunity to care for your companion(s)!
So we may better become acquainted, please complete all of the following:

Owners Information

Last Name: _____ First Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone: _____ Cell Phone: _____

E-mail: _____

Spouse Name: _____ Spouse Number: _____

How did you hear about our hospital? Sign/Drive By
 Mailing Website Yelp Review Google Review Other Review _____
Another Client? (Whom may we thank?) _____

Companion 1

Name: _____

Species: Canine Feline Other

Sex: Male Neutered Female Spayed

Breed: _____

Date of Birth: _____

Color/Markings: _____

Companion 2

Name: _____

Species: Canine Feline Other

Sex: Male Neutered Female Spayed

Breed: _____

Date of Birth: _____

Color/Markings: _____

Last known date of Vaccinations: _____

Has your pet ever shown any aggressive behavior during an exam before: YES NO

Any known allergies to vaccines or medication: _____

Are there any previous or current medical conditions: _____

I understand there will be an initial consultation fee and agree to this fee. It is understood that a treatment plan will be presented to me that will include any additional recommended treatments, diagnostics, or procedures and all cost associated with those services. I understand that no guarantee or assurance can be made as to the results that may be obtained. It is thoroughly understood that I assume all risks involved with any treatments, neurosurgeries, or procedures.

I have read and agree to the above statement: _____ Date: _____

Hospital Policy

Professional fees

Payment is due at the time services are rendered. We accept Cash, Check, Visa, Mastercard, American Express, Discover, Care Credit and Money Orders.

Pharmacies and prescriptions

In order to protect your pet from counterfeit medications or medications that have not been stored correctly, the doctors at SBVW do not write prescriptions for online pharmacy or fill requests. This policy is out of an abundance of care for your pets. Since these types of providers usually do not have a licensed pharmacist on the premises nor is the supply chain guaranteed, our drug manufacturers cannot guarantee the quality, source or efficacy of any of the drugs purchased from these locations. Therefore, the drug manufacturers will not cover the cost of any additional treatment an animal may need due to a medication's ineffectiveness. The doctors can fill your prescription in house, you may also order your medications from our online store for ease of delivery. If your email is on file, you will receive weekly promotions to help alleviate any cost concern, (all of the medications ordered from the online store are guaranteed from the manufacturer). If you prefer a local location that has a licensed pharmacist on the premises, i.e., Walgreens, HEB, CVS etc., the doctors are more than happy to send your prescription. If you elect to have us refill any prescriptions here in the hospital, we ask that you allow us a 24-hour turnaround time to have them ready for you. A staff member will call you as soon as the prescription is approved and filled. Thank you for your understanding. We hold this policy to help protect you, as our client, and most importantly the health and well-being of your pet.